

LVAC - April 2017

SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
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2	3	4	5	6	7	8
9	10	11	12	13	14 Good Friday Co-op Office CLOSED	15
16 Easter Sunday	17 Easter Monday Co-op Office CLOSED	18	19 Board of Directors Mtg. at 9:00 a.m.	20	21	22 Community Clean-up Day Earth Day
23 Community Clean-up Day	24	25	26	27	28 Trace Monthly Fire Equipment Testing	29
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LVAC MEMO

TO: LVAC Members and Households
FROM: Co-op Office
DATE: April 4, 2017

On-Call

Please contact the on-call volunteer at 647-286-2047 for emergencies and lock outs that occur after office hours, on holidays and during the weekends. Some examples of emergencies include plumbing problems (especially leaks), the loss of an essential service (heat, hydro, fridge, stove etc.), problems with smoke detectors, door locks etc.

Monthly Fire Alarm Testing

The monthly fire alarm testing is scheduled for Friday, April 28th between 9:00 a.m. and 5:00 p.m. The alarms will sound intermittently during the testing periods however should there be a real fire, the alarms will sound continuously. Please be alert for actual fire emergencies during the day and respond appropriately.

Maintenance Work Requests

Please continue to submit completed maintenance work request forms, via the mailbox on the co-op office door, for any maintenance matter that needs attention. Maintenance work request forms are located on the ground floor of each building in the bottom right hand cubicle of the internal mailboxes and they are available right outside the co-op office in the M4 lobby.

New Information for RGI households receiving OW or ODSP Benefits

As of December 1, 2016 the Province stopped issuing the paper Ontario Works (OW) and Ontario Disability Support Program (ODSP) drug card to beneficiaries who have a valid Ontario health Card. The drug card listed the number of beneficiaries in a benefit unit which is used to determine RGI rent. From now on RGI households must obtain and submit as verification a Proof of Eligibility Letter from their caseworker to verify OW and ODSP beneficiaries. Please contact the co-op office if you have any questions about this.

RGI Reminder for reporting an increase in income, assets or a change in household composition

Rent geared to income households must report changes in income, assets or household composition in specified time frames. Households that do not report changes in writing to the co-op office may lose their eligibility for RGI assistance. For an increase in income, assets or a change in household composition an RGI household must report and provide documents of any increase in income or assets, or change in household size within 30 calendar days of the change. Please contact the co-op office if you have any questions or concerns regarding this.